

LEGAL:

Privacy policy/Cookie Policy/POPI Act compliance/Copyright:

In this Privacy Notice, any reference to “Craffenheim Rottweilers”, or “we” OR “us” refers to Craffenheim Rottweilers, a private, hobby breeder of pedigreed Rottweilers. Our Kennel is based in Newcastle, KZN.



The Protection of Personal Information Act, 4 of 2013 (hereafter the POPI Act) was enacted to give effect to constitutional right of privacy. The POPI Act was promulgated into effect on 1 July 2020 where after all persons that process personal information have afforded until 1 July 2021 to ensure compliance with the provisions of the Act. We are fully POPI compliant.

Your privacy is very important to us. Accordingly, we have developed this privacy policy in order for you to understand how we collect, use, communicate and disclose and make use of personal information.

HOW WE COLLECT INFORMATION



We collect personal information about you, either:

Directly from you when you complete any of the forms on our website or contact us personally (email, phone call, direct messaging on social media or Whatsapp) or electronically, telephonically or by way of a hard copy;

Indirectly from you when you interact with us electronically by way of our website or social media channels, which may include the collection of metadata (data about data);

DEFINITIONS

Personal Information:

Section 1 of the POPI Act defined “Personal Information” as: information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, including, but not limited to—

- i. information relating to the race, gender, sex, pregnancy, marital status, national, ethnic or social origin, colour, sexual orientation, age, physical or mental health, well-being, disability, religion, conscience, belief, culture, language and birth of the person;
- ii. Information relating to the education or the medical, financial, criminal or employment history of the person;
- iii. any identifying number, symbol, e-mail address, physical address, telephone number, location information, online identifier or other particular assignment to the person;
- iv. The biometric information of the person;
- v. the personal opinions, views or preferences of the person;

vi. Correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence;

vii. The views or opinions of another individual about the person; and

viii. The name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person;

ix. "Process" means

- Any operation or activity or any set of operations, whether or not by automatic means, concerning personal information, including—
- The collection, receipt, recording, organization, collation, storage, updating or modification, retrieval, alteration, consultation or use;
- Dissemination by means of transmission, distribution or making available in any other form; or
- merging, linking, as well as restriction, degradation, erasure or destruction of information;

WHAT INFORMATION WE COLLECT

Your relationship with Craffenheim Rottweilers determines the exact nature of the personal information we process, and the purpose for which such personal information is collected and used.

Information about you – for example, your name, identity number, age, gender, date of birth, nationality, occupation, lifestyle, current income level, marital status, employment, personal circumstances.

If you are entering into a sales agreement with us for the purchase of a Craffenheim Rottweiler we may collect the following information:

Personal information - *as defined in previous paragraph

Contact information – in some cases, for example, we may receive your email, address, phone number and postal address.

Online information – for example, cookies and IP address (your computer's internet address), if you use our websites, apps and/or social media channels.

Any sensitive information we collect will be treated with the utmost confidentiality, dignity and respect. InfoSec (Information Security) is an integral part of POPI compliance, and our systems are designed to provide the highest levels of security, along with protection against hacking.

COOKIES

A cookie is a small text file that is downloaded onto 'terminal equipment' (for example, a computer or smartphone) when you access a website. It allows the website to recognise your device and store some information about your preferences or past actions.

What cookies do we use?

Some cookies which we use are essential to the functioning of our website. Some cookies help us with the performance and design of our website. This allows us to measure how many times a page has been visited, whether a page has been visited on the website through an advertisement or by other means. Other cookies help us to remember your settings which you may have selected or assist with other functionality when you browse and use our website.

How do I disable cookies?

If you do not want to receive a cookie from the website, you have the option of setting your browser to notify you when you receive a cookie, so that you may determine whether to accept it or not. However, please be aware that if you do turn off 'cookies' in your browser, you will not be able to fully experience some of the features of the website. For example, you will not be able to benefit from automatic log-on and other personalization features.

Complaints

If you have any complaints or questions about this privacy policy or about how we process your personal information, kindly email us about this by filling out our contact form or by emailing us directly at retha@craftenheimrottweilers.co.za

THE INFORMATION REGULATOR

Whereas we would appreciate the opportunity to first address any complaints regarding our processing of your personal information, you have the right to complain to the Information Regulator, whose contact details are:

The Information Regulator (South Africa) JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001 P.O. Box 31533, Braamfontein, Johannesburg, 2017

Complaints email: complaints.IR@justice.gov.za

General enquiries email: infoereg@justice.gov.za

LEGAL NOTICE

1. Terms and Conditions

We at Craffenheim Rottweilers do not claim or purport to be experts in ANY field, apart from the field of Rottweiler Breeding in which we advertise our specialist and expertise on this website. We are not and DO NOT claim to be veterinary specialists. Your use of any information on this website is your responsibility and at your own risk. Reasonable care is being taken to ensure that the site content is accurate and up-to- date: however, the information on this site is intended for general guidance only. This website may contain links to other web sites operated by third parties other than Craffenheim Rottweilers. Such links are provided for your convenience only. Craffenheim Rottweilers disclaims any control over, relationship with, or endorsement of sites to which this site is linked. Craffenheim Rottweilers shall not be liable for any loss whether direct, indirect, incidental or consequential, arising out of access to, use of or reliance upon any of the content on this website or sites to which this website is linked regardless of whether such content has been accurate or complete. Craffenheim Rottweilers will not pay any damages whether for loss or injury, punitive or otherwise because of any such access to, use of or reliance upon any of the content on this website or sites to which this website is linked.

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